

A LITTLE BACKGROUND ON abacá

abacá resort was created as a hideaway that is extremely private and exclusive. A resort and restaurant that offers fine food and exceptional service combined with cutting edge architecture and interior design. A retreat of sorts, abacá is a place you can literally disappear in your own private hideaway.

ARCHITECTURE

Vancouver, Canada based architect Michael Gottschalk, whose international design practice has focuses on luxury residential, hotel and resort properties around the world, conceived the architectural design of abacá. Michael's quest for this project was to design interesting and fluid structures while maintaining the existing landscape.

INTERIOR DESIGN

abacá partner Jeni Compagnon, based in Hong Kong, created the interior design elements of the resort. Combining Asian and Western influences by using fine Filipino antiques mixed with contemporary furnishings and decorative linens, Jeni has created the abacá signature style we refer to as "Contemporary Filipino Heritage".

FOOD + BEVERAGE SERVICE

The restaurant at abacá features the cuisine of Chef Partner Jason Hyatt. His take on simple, healthy California Style Cuisine has been getting rave reviews from both the local and international press since the restaurant opening in August of 2006.

PERSONALIZED BUTLER SERVICES

Our service style at abacá can be whatever you want it to be. We will, if requested completely leave you alone in privacy and only come to you when requested to. We can also provide very personalized services. The amount of attention you will receive is entirely up to you as the guest. If you choose to be left alone please inform your butler upon arrival.

Your butler offers a variety of services as a guest of the resort. The butler will take orders for laundry, dry cleaning and room services. The butler also provides concierge services such as; car rentals, tours and excursions, flight confirmation and restaurant reservations. The butler can assist you by handling administrative duties such as, copying, printing and delivering documents. For visitors traveling with children, the butler arranges baby-sitting services upon request. Please do not hesitate to contact your butler for any service you may need 24 hours a day. Simply dial 163 to contact butler services.

TELEPHONE INFORMATION

TELEPHONE DIALING INSTRUCTIONS

Suite to Suite – “10” + suite number

Local Calls “9” + number (e.g. 495.8456) (PHP20 per call)

Mobile Phones “9” + number (e.g. 0917.621.1234) (PHP40 per minute)

National Direct Dial “9”+ 02 + number (e.g. 442.9452) (PHP40 per minute)

International Direct Dial “81”+ 011 + country code + city code + number (PHP120 per minute)

PHONE MESSAGES

If you have a message the butler will inform you in writing by placing the message near your telephone.

TELEVISION INFORMATION

0	PROGRAM GUIDE	24	CHANNEL NEWS ASIA	48	REALITY TV
1	SHOP TV / TXT NETWORK	25	BLOOMBERG TV	49	ENTERTAINMENT CENTRAL
2	TV MARIA	26	VOICE OF AMERICA	50	XING KONG
3	ABS-CBN 3	27	BBC WORLD	51	BASKETBALL TV
4	GMA 7	28	NAT GEO ADVENTURE	52	SOLAR SPORTS
5	NBN 4	29	DISCOVERY CHANNEL	53	STAR SPORTS
6	QTV	30	NATIONAL GEOGRAPHIC	54	ESPN
7	RPN 9	31	ANIMAL PLANET	55	VIVA PRIME CHANNEL
8	ABC 21	32	DISCOVERY TRAVEL & LIVING	56	TVE
9	IBC 13	33	BOOMERANG	57	RTP Internacional
10	CCTN 47	34	CARTOON NETWORK	58	RAI International
11	STUDIO 23	35	ANIMAX	59	DW-TV
12	VIDEOKE TV	36	DISNEY CHANNEL	60	TV5 Monde / ASIE (France)
13	MTV CHINA	37	HALLMARK CHANNEL	61	DaAi2 (Taiwan)
14	CHANNEL [V]	38	STAR MOVIES	62	SAHARA TV (India)
15	AL JAZEERA ENGLISH	39	HBO	63	NHK WORLD (Japan)
16	ABC ASIA PACIFIC	40	CINEMAX	64	STAR PHOENIX (China)
17	AUSTRALIA NETWORK	41	CRIME & SUSPENSE	65	ARIRANG (Korea)
18	NET 25	42	PINOY BOX OFFICE	66	INDOSIAR (Indonesia)
19	CCTV 9	43	STAR CHINESE MOVIES	67	TBN International
20	CNN INTERNATIONAL	44	TCM	68	EWTN
21	CCTV 4	45	STAR WORLD	69	THE CHURCH CHANNEL
22	FOX NEWS	46	AXN		
23	CNBC ASIA	47	FASHION TV		

GUEST SERVICES AND INFORMATION

ALARM CLOCK AND I-POD DOCKING SYSTEM

There is an integrated alarm clock/i-pod docking station on your bedside table. Should you need assistance please contact your butler.

AREA AND CITY MAPS

Read maps are provided in your suite.

AUTOMATED TELLER MACHINE

Please contact your butler for the nearest location.

BABY SITTERS

Please reserve babysitters at least 24 hours in advance. Charges are PHP400 per hour.

BAGGAGE SERVICE

Our staff will be happy to assist you with your baggage. Please contact your butler for assistance.

CHECK-OUT: 12 NOON

Should you require an extension, every effort will be made to accommodate your request. Additional charges may apply.

CONFERENCE/EVENT FACILITIES

We have access to event facilities please inquire with your butler.

CREDIT CARDS

We accept American Express, Visa, MasterCard, JCB and Diners Club. You can be assured your credit card information is always secure.

CREDIT CARD AUTHORIZATION

We make every effort to ensure all billing is correct and up to date. There are instances where we will inadvertently overlook or overcharge your account. By signing our credit card authorization and guest registration card you agree that we will be allowed to debit or credit your card after departure for all charges or purchases related to your stay with us. We will send you a new updated billing including all charge receipts by email for your records.

DO NOT DISTURB

If you do not want to be disturbed, please hang the seashell located on your entrance door on the outside handle. If this is present, we will not disturb you for any reason whatsoever unless it is an emergency. Incoming calls will continue to be forwarded to your room unless otherwise instructed.

DVD PLAYER/MOVIES

We have a wide selection of DVD movies available to you as a guest of the resort. Please refer to the list of available titles located in your suite or villa.

ELECTRIC

Electricity at the resort is 220V and you should NEVER plug in items that are not rated for 220V. We have several different mobile phone chargers available if needed. .

EMERGENCY

In case of an emergency, contact the hotel operator by dialing "0".

HAIRDRYER

For your convenience, hairdryers are available in your bathroom.

HOUSEKEEPING

All rooms receive daily housekeeping service between the hours of 08:00 and 15:00. Should you have any special requests please contact your butler.

IRONING

If any ironing or other housekeeping services are required, please contact your butler.

LAUNDRY / DRY CLEANING

Items received for laundering by 10am will be returned by 6pm the same day or sooner. Dry cleaning is done off premise and needs 24-36 hours notice. Charges apply.

LOST & FOUND

Any articles found in the suites after departure will be held in our housekeeping department for 90 days. Lost articles will be forwarded upon request. Shipping charges may apply. We are not responsible for any lost articles.

MAIL & PACKAGES

Mail, faxes and parcels will be arranged for delivery to your suite/villa. DHL service is available. Please contact your butler for more information and rates.

MESSAGES

If you have messages, your butler will leave a note in your suite.

MEDICAL ASSISTANCE

House physicians are available on call for you to consult with. Please contact your butler if you require medical assistance.

MERCHANDISE

All items in the room are inventoried and available for purchase. We ask that if you choose to purchase items, that you contact your butler for NEW and unused items. Should you decide at the last minute to purchase items, please note we will charge items to your guest bill without notice before or after departure.

NEWSPAPERS

A complimentary newspaper will be delivered to your guest room daily. For any special requests please inquire with your butler.

PHARMACY

For the nearest pharmacy, please contact your butler. We can only supply over the counter non-prescription drugs such as aspirin or panadol.

RESTAURANT RESERVATIONS

Your butler will be happy to arrange reservations for abacá restaurant, other restaurants in Cebu City or around the island. Reservations are always recommended to ensure you will be seated at your preferred time.

SAFES AND SAFETY DEPOSIT BOXES

All suites have an in-room safe located at the foot of the closet. Additional safety deposit boxes are available free of charge for your use as a guest of the resort.

SHEETS AND LINENS

All of our linens are provided for your comfort during your stay. In an effort to help the environment. Please place the placard found on your bedside table on your bed if you would like your linens changed. If we do not find this card on your bed we will not change the linens.

SHELLS

The shells you find in and around the resort are sourced directly from local shell dealers. You will not find any illegal or banned shells in abacá resort. Please do not take the shells displayed in your room, as this is part of our interior design concept. If you are interested in purchasing shells, please let us know so we can facilitate that for you.

SMOKING INFORMATION

All guestrooms and all other interior areas of the suites are non-smoking. Smoking is permitted in exterior areas only and we have provided ashtrays for your use on your terrace or in your garden. There is a USD250 surcharge for smoking in your suite to cover the expense of sanitizing and cleaning. This will be added to your bill without notice.

TIPPING

Please use the small envelope provided in your stationary set to leave tips for our staff.

TAP WATER

We provide you with complimentary bottled drinking water each day. Our tap water is safe and may be used for brushing your teeth and washing your hands.

TEMPERATURE CONTROL

Your suite/villa is equipped with air conditioning. If you require assistance, please contact your butler. Please do not set the temperature below 17 degrees centigrade, as this will cause the air-conditioning to malfunction.

TOILETRIES

For additional toiletries other than those found in your room, please contact your butler. Available items: razors, toothbrushes/toothpaste, combs and other necessities. We have lotion available on request.

TRANSPORTATION SERVICES

Your butler can make arrangements and supply information on taxi, limousine, public transit, shuttle or car rental services.

UMBRELLAS

Umbrellas are available for your use while you are a guest of abacá resort. If you would like to purchase an umbrella to take as a souvenir, they can be purchased.

WAKE-UP SERVICE

Your butler can arrange a wake-up call if needed.

WOOD FLOORS

Our wood floors are slippery when wet. Please use the bath mats when showering or bathing and exercise caution at all times. Slippers are provided and can be kept as a gift from us.

FOOD AND BEVERAGE SERVICES

The restaurant at abacá resort has been awarded the “Best Restaurant in Cebu” and continues to be critically acclaimed both locally and internationally.

BEVERAGES, COFFEE/TEA IN YOUR SUITE

All alcoholic beverage, coffee and tea services are supplied by your butler and will be billed accordingly. Please refer to the beverage menu for more information.

MINI-BAR

Your mini-bar is stocked with several soft drinks, candies and snacks. Please refer to the menus provided for individual prices.

COMPLIMENTARY BREAKFAST

We invite you to enjoy our complimentary breakfast served in the your suite or in the restaurant. Please refer to the provided menus for more information. Breakfast is served from 7:00am-10:30 am.

ROOM SERVICE

Lunch and Dinner menus can be ordered at anytime during regular restaurant service operation hours. Please refer to the provided menus for more information. If you would like anything special prepared that is not on the menu please inform us in advance and we will make every effort to accommodate your request.

POOL RULES AND INFORMATION *(open daily weather permitting)*

- swimming pool is available for the use of abacá resort guests and spa guests only.*
- no lifeguard is on duty.*
- guests using the pool do so at their own risk.*
- swimmers are requested to shower before entering pool.*
- only food and beverage served by abacá boutique resort + restaurant may be consumed.*
- proper swimming attire is required to be worn in pools.*
- an adult must accompany children under the age of 12.*

THE SPA

abacá spa is a tranquil getaway within the resort located on the beachfront. The spa features many treatments and therapies for your enjoyment. The spa is open 10am to 10pm. You may also have any of our spa services in the privacy of your suite or garden. Please refer to the spa menu in your suite or villa.

HEALTH CLUB

The Health Club is located near the main entrance of the resort and is open 6am-10pm. Equipment includes: a treadmill, exercise bike, cross trainer, mats for stretching, free weights and a variety of other fitness equipment. Towels, cable television, telephone and a water cooler are provided for your comfort. You may use the Health Club at your own risk and we are not responsible for any injuries resulting from an improper workout regime, your physical condition or misuse of the equipment. For safety, we require that guests must be at least 16 years of age to enter the Health Club.

BUSINESS SERVICES

INTERNET ACCESS

Complimentary Internet access is available in all suites and villas. An Ethernet cable is available near your television. Should you require technical assistance, please inquire with your butler. We also have a private wireless network throughout the property. Some rooms may need an additional wireless device connected depending on signal strength. Please contact your butler if you are having problems connecting wirelessly.

FAX SERVICES

Our incoming fax number is +63.32.495.1378.

Charges apply for outgoing faxes as follows:

- International: PHP250 (first page) PHP50 add'l / pg
- Local faxes are complimentary

Charges apply for incoming faxes as follows:

- 1-10 pages: complimentary per stay
- 11+ pages: PHP50 per page

SHIPPING SERVICES

We use DHL and FEDEX shipping for local and international parcels.

CURRENCY EXCHANGE

Your butler can arrange exchanges in the resort for up to USD250 equivalent. We only accept the following currencies for exchange: USD, GBP, HKD, KRW, JPY and EURO. Exchange rates are based on real time Internet rates and subject to a 5% handling fee. Exchange rates are non-negotiable. Outside exchanges can be arranged for larger amounts with 24 hours notice. Please note banks close at 3PM and are closed on Saturdays, Sundays and all public holidays.

CREDIT CARD CASH ADVANCE

We can arrange cash advances of PHP10,000 per day charged to your credit card. There is a 5% service and handling fee for this service. Please contact your butler for more information.

AIRPORT INFORMATION

Mactan Cebu International Airport is serviced by several flights per day to many domestic and international destinations. The airport is approximately 15 minutes travel time from the resort. There are airport *exit fees* upon your departure. Domestic Departures is: PHP200 International Departures is: PHP550

AIRLINE CONTACT NUMBERS

Asian Spirit 341.2554

Silkair 232.6211

Singapore Airlines 340.0042

Philippine Airlines 340.0191

Mactan Int'l Airport 340.2486

Cathay Pacific 340.3254

Korean Air 340.5431

Cebu Pacific 230.8888

Asiana Airlines 342.8066

MERCHANDISE OR SOUVENIRS

Many of the items in your room are custom made for abacá and can be purchased if you choose. Please do not remove anything in the rooms as they are all inventoried and we will charge your account either upon or after checkout. The following is a short list of items that are available for immediate purchase in the health club; abacá t-shirts, abacá golf shirt, buzz barrier all natural insect repellent, abacá coffee table book, havaianas and gym shorts.

ACTIVITIES

There are quite a few activities available to you while staying at the resort. For more information on these and other activities please contact your butler. We will only arrange water activities with providers that are approved by our resort. We only use professional and insured providers. We cannot recommend any outside services that are not approved by us.

MOTORIZED WATER SPORTS / DIVING / SNORKELING / ISLAND HOPPING / BOAT TOURS

Please refer to the menu of water activities located in your suite or villa. Otherwise you may call butler service on local "163" for more information.

GOLF

There are 3 well-appointed golf courses in or near Cebu for your enjoyment. Please contact your butler for arrangements and transportation.

Alta Vista Golf and Country Club

Situated in the lower mountains of Pardo, this golf course offers a different and challenging terrain for the avid golfer. The golf course covers 60 hectares for a world-class, par 72, 18-hole course covering 5,670 meters. Located approximately 45 minutes from the resort.

Cebu Country Club Inc.

Situated just a few minutes from the heart of the city, just 30 minutes from abacá, it is the oldest existing golf course in Cebu. The course is spread over an area of 52 hectares of what used to be sugar land.

Club Filipino Inc. de Cebu.

18 hole golf course covering 59 hectares about 2 hours drive from Mactan Island In Danao City.

BOWLING

SM City Cebu 232.0292

Gaisano Country Mall 231.1481

FESTIVALS

Sinulog (3rd Sunday of January).

Cebu's biggest and most popular festival. The feast is in honor of the Holy Image of Señor Santo Niño de Cebu. Fiesta Señor, as it is widely known, is the most celebrated among Cebu's festivals, where people converge along the routes of a grand solemn procession and partake in the gaiety amidst a mardi gras parade immersed in wild colors and the constant beating of drums.

Kadaugan sa Mactan (Lapu-Lapu City) (27 April)

A one-day re-enactment celebrated with pomp and pageantry to commemorate the historic battle of Mactan between the forces of Lapu-Lapu and Ferdinand Magellan.

SHOPPING

Handicrafts

Cebu has practically everything from silver jewelry and hand-woven cloth to Capiz lampshades and ashtrays, abacá bags, and coral jewelry boxes. At Carbon Market, which is Cebu's biggest public market, there are many great bargains.

Guitars

You can watch the craftsmen at work at Maribago, the center of Cebu's guitar-making industry. The quality of Cebu's handcrafted shell-inlaid guitars can be compared to the best in the world. All kinds of musical instruments are produced from ukuleles and guitars to banjos and mandolins.

Ayala Shopping Mall and SM Shopping Mall

Full service malls at the center of Cebu's Prime commercial district.

TOURIST ATTRACTIONS

HISTORICAL

Magellan's Cross (Magellanes St.)

Planted in April 21, 1521 by Ferdinand Magellan; a spot where the first Christian Filipinos, Rajah Humabon and Queen Juana and about 400 followers, were baptized by Fr. Pedro Valderema.

Fort San Pedro (Pier Area, Cebu City).

The smallest, oldest tri-bastion fort in the country. This served as the nucleus of the Spanish settlement in the Philippines. It has a total inside area of 2,025 sq. meters. The walls are 20 feet high, 8 feet thick, and the tower is 30 feet high from the ground. Work was first started on May 8, 1565 with Miguel Lopez De Legazpi breaking the ground.

Magellan Marker (Punta Engaño, Lapu-Lapu City).

Inspired by his success in Christianizing the people of Cebu, Magellan crossed the channel to Mactan Island in an effort to spread the faith. Before he reached the shore, island chieftain Lapu-Lapu and his men killed him during the battle for supremacy and freedom on April 27, 1521.

Colon Street

The oldest street in the Philippines was built by the Spaniards in the time of Miguel Lopez de Legazpi. Named after Christopher Columbus, it is the heart of downtown Cebu.

Lapu-Lapu Monument (Punta Engaño, Lapu-Lapu City).

Site where the battle between Mactan Island Chieftain Lapu-Lapu and the foreign aggressor Ferdinand Magellan occurred in April 27, 1521.

MUSEUMS

Cultural Casa Gorordo Museum (35 Lopez Jaena St., Cebu City).

Home of the first Filipino Bishop of Cebu, Juan Gorordo (1862-1934). A tour inside this residence is a brief journey into a Filipino lifestyle in a particular period between 1860 & 1920. The place presently features noted paintings, museum relics, a courtyard, antique household items and furniture.

Fort San Pedro National Museum (Legaspi Ext., Cebu City) closed Sundays

Artifacts taken from the old Spanish Galleon known as San Diego within the deep sea of Fortune Island off the coast of Nasugbo, Batangas are on display in this centuries-old fort. Artifacts excavated within Forts San Pedro's premises are also on display. The Museum used to house the offices of the Department of Tourism and the Philippine Tourism Authority.

University of San Carlos Museum (P. del Rosario St., Cebu City) 253.1000 closed sundays

A product of years of research activities of the Anthropological Department's faculty in Central and Southern Philippines, it has four galleries: Spanish Colonial, Ethnographic, Archeological, and Natural Science.

The Southwestern University Museum (Urgello Private Road, Cebu City) 253.6500 closed sun/mon

Holds the extensive collection of Lydia Aznar Alfonso reflecting the flourishing trade, lifestyle, and culture of the port city Cebu in historic times. Exhibits of excavated gold, trade beads, coins, iron-age potteries, rare trade wares of porcelain from China, Cambodia, Vietnam, and Thailand, including Ming, Celadon, and other China trade jars, as was Ban Chieng, Haripunchai pottery, and gold teeth were excavated in the areas of Cebu, and the Visayas and Mindanao. The museum also displays heirloom jewelry, church carvings and other church accessories.

NATURAL

Malapascua Island (across the northernmost tip of Cebu).

It was on Christmas day when the Spaniards reached the island. According to town folks, it was supposed to be a special day of celebration but unfortunately a storm hit the island and so came the name “Malapacual”, Malas sa Pasko, which means “Unfortunate Christmas” in English. Malapascua is sometimes referred to as “Logon”, the main community in the south. “Logon” got its name when the Japanese and Americans fought over the island during WWII. The island is 3 km. long and 1 km. wide, with a population of about 3,000. It has white sand beaches and crystal clear waters. The west coast is ideal for swimming and snorkeling but one should be careful because of unpredictable weather.

Kawasan Falls (Matutinao, Badian).

One can feel the surrounding lush greenery of the panoramic waterfalls.

Badian Island 97 km. southwest of Cebu City.

Famous for beautiful corals, reefs, and white sandy beaches, making it an excellent diving spot.

Olango Wildlife Sanctuary

Olango Island supports the largest concentration of migratory birds found so far in the country. Migration starts from the birds' breeding places in Siberia, Northern China, and Japan. Based on data gathered so far, the birds use Olango as a major refueling station as well as a wintering ground. At Olango, the birds can replenish their fat reserves by feeding on rich supplies of invertebrates in the inter-tidal mudflats.

Moalboal 89 km. southwest of Cebu City.

Offers white sandy beaches and rich marine life for scuba diving. Notable as an excellent diving area is the water around Pescador Island.

RELIGIOUS

Basilica Minor del Santo Niño 255.6697

This church was built by Miguel Lopez de Legaspi and Fr. Andres Urdaneta on the site where the image of Santo Niño was found in 1565. The first structure of the church was however destroyed by fire on November 1, 1568. It was rebuilt in 1602.

Image of Santo Niño

Considered as the oldest religious relic in the Philippines. It was on April 21, 1521 that Magellan gave the image to Queen Juana as a baptismal gift.

Taoist Temple (Beverly Hills, Cebu City) 254.6503

Everyday people climb its 81 steps (representing the 81 chapters of Taoism scriptures) to light joss sticks and have their fortune read.

MAN-MADE

Casino Filipino

An exciting casino located in Cebu City. There is also a much smaller branch in Mactan.

Liloan Lighthouse

Found in the municipality of Liloan, around 18 km. north of Cebu City. Built by the Americans in 1904.

ENVIRONMENTAL POLICY

abacá resort is dedicated to fulfilling its business objectives with due regard to the environment. We have defined an Environmental Policy Statement affecting every aspect of our business to help minimize our environmental impact. The Resort, recognizing its role as an environmentally conscientious operation has implemented the following environmental policies:

- we recycle 100% of our septic system for watering our gardens, washing our vehicles and pavement;
- we use 100% recyclable bio-degradable toilet tissue.
- we reuse all old menu papers as scratch pads.
- we donate all of our food scraps to local pig farmers.
- we donate all of our used oil to local residents for cooking.
- we use only sustainable wood for burning in our oven.

HOW YOU CAN LOWER YOUR ENVIRONMENTAL IMPACT

- Never leave the air-conditioning on when you are not in the room;
- Reuse towels and linens when possible;
- Turn off your water faucet whenever possible;
- Make sure windows and doors are closed when using the air-conditioning;
- Properly dispose of sanitary napkins in the bag provided;
- Turn off lights when not needed;
- Do not dispose of non-biodegradable items or chemicals in the toilet.

CORPORATE SOCIAL RESPONSIBILITY

At abacá, we made a conscious effort early in the project to support the local community we do business in. We started very small by creating a local outreach program that is tied directly to the business and revenue we generate at abacá. Currently we are donating 10 Pesos for every customer who dines in our restaurant. As of August 2010, we have accumulated over 3,400,000 pesos in the fund. Currently this fund is providing; school supplies, death benefits to help local families in a time of need, vitamins for expectant mothers and a small allowance for the elderly members of our community.

In addition, we have made it part of our mission statement and employment policy to have no less than 10% of our staff at the resort coming directly from this community. We also maintain that 40% of our remaining staff comes from Lapu-Lapu City.

Over the last 3 years, we have worked very closely with our local government to find ways we can help benefit the community and city as whole. We feel working together will only benefit the community and its future.

Our next major project for this community is building a community center, daycare and church facility. By staying or dining in abacá you are helping us to help our community. We appreciate your support.

For information on how you can help this community in partnership with abacá please contact any of our managers. Rest assured your support would be 100% donated to the community at large.

24-HOUR PHYSICIAN SERVICE

For your non-emergency health concerns we can arrange access to physicians who will consult with you to determine if more involved treatment is needed.

Charges and Billing

Phone consultation is offered free of charge to assess whether a patient needs to be seen: this often includes more straightforward medical advice.

A courtesy fee of PHP3500 is billed for in-room care along with the accepted standard medical fee for the care provided. The courtesy fee is necessary to cover travel time and the need to keep a physician available to provide prompt response.

A visit to the hospital may be scheduled on a space-available basis. Charges are customary and relate directly related to the complexity of the medical visit.

In all instances, full payment is due at the time of service.

SAFETY

The information and recommendations contained in this compendium have been compiled from sources believed to be reliable and to present the best current opinion on the subject. There is no warranty, guarantee or representation as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this directory, or that other additional measures may not be required under particular or exceptional conditions or circumstances.

VISITORS TO YOUR ROOM

For security and safety reasons, we require that you notify the front desk of any overnight visitors you may have, or any individuals you would like to have access to your room.

TRAVELER SAFETY TIPS

- Do not answer the door in your guestroom without verifying who it is.
- Always close and lock the door securely whenever you enter or exit.
- Do not leave your room key, or display it whenever you are in public.
- Do not draw attention to yourself by showing large amounts cash or jewelry.
- Do not invite strangers into your room.
- Place all valuables in your safe, or in the resort's safety deposit box.
- Check to see that any windows or sliding glass doors are locked.

DEAD BOLT LOCK-It is recommended that you use this feature whenever you are in your room.

YOUR VALUABLES-We regret that the resort cannot be responsible for valuables left in your room.

SAFE DEPOSIT BOX- Use of the resort's safety deposit box is complimentary. The lost key charge is PHP950.

ROOM KEY -We request you leave your room key with the security office each time you leave the resort.

TYPHOON AND FIRE SAFETY

The Safety systems of abacá resort have been designed with our guests' safety in mind. Each guestroom contains a floor plan indicating the room location for safe evacuation in the event of an emergency. The few minutes it would take to read this information could be a good investment. It may never happen to you, you may never need to implement this advice, but since you should always be alert for the unexpected, be diligent and always note exits and emergency procedures of any building that you enter.

TYPHOON PROCEDURES

The Philippines is prone to typhoons. If a typhoon should occur, resort guests should:

- Stay away from windows, glass, mirrors and hanging items by crawling under a solid piece of furniture.
- Remain on the inside of the building until told to exit.
- Stay clear of any electrical lines, or objects that could fall on you.
- Be prepared for the possibility that all electricity (including the lights) could cease during a typhoon.
- Telephone or Internet services could cease during, or after a typhoon.
- Know your evacuation route. Take a moment to become familiar with your room and exits.
- Use extreme caution when you enter the hallway or stairwell as the lights may be out.
- If there is a fire, follow the fire emergency plan and evacuate as quickly and safely as possible.
- After a typhoon, if your door does not open, or if you are injured, dial "150"

FIRE PROCEDURES

IF YOU FIND A FIRE IN THE HOTEL

Go immediately to the nearest pull station and pull the alarm. After you have pulled the alarm, telephone the resort operator (Dial "150"). Inform the operator the exact nature of the trouble (smoke, fire, you hear sparks, etc.) Your name and where you are. If you can safely return to the fire, try to extinguish it (small fires only). If the fire is large and endangers your life or the lives of others, close (but do not lock) all doors and windows to contain the fire.

TO EVACUATE YOUR ROOM

Feel the door. If it is hot, do not open it. If it is cool, open it a crack, then look into the hallway. Be prepared to immediately shut the door if you find smoke or flames. We have provided a fire extinguisher in each suite located next to your room safe.

- When you leave, take your room key.
- Keep a wet cloth tied to your nose and mouth.
- Close the door behind you to keep fire from spreading.
- If there is heavy smoke, remain calm, drop to your hands and knees and crawl to the exit.

IF YOU CANNOT LEAVE YOUR ROOM

- Stay low to the floor where the air is fresher.
- Tie a wet cloth over your nose and mouth for easier breathing.
- Seal the room from smoke by inserting wet towels, sheets, etc. in the opening around the door.
- Turn off air conditioners and fans, this seals vents if they draw in smoke.
- Call the resort operator (Dial "150") and give your location.
- If for any reason you cannot reach the Operator, call the security office (Dial "155")

RESORT DISCLAIMER

By CHECKING-IN to abacá resort, operated by Cebu Dream Realized, INC and utilizing the services of the resort by cash or credit card, you agree to the following:

We make every effort to ensure all billing is correct and up to date. There are instances where we will inadvertently overlook or overcharge your account. By signing our credit card authorization and guest registration card you agree that we will be allowed to debit or credit your card after departure for all charges or purchases related to your stay with us. We will send you a new updated billing including all charge receipts by email for your records.

The comfort and safety of our guests is of utmost importance to Abaca Resort. We, therefore, exert all efforts to provide you a clean and secure atmosphere where you can relax knowing that you are in an exclusive environment. However, we advise you to take care of your personal belongings at all times since the Resort shall only be responsible for articles deposited in our safety boxes with specific instruction from the guest as to proper care of the deposited article. You are likewise advised to observe reasonable caution when using the pool and other facilities of the resort. Children, elderly individuals, differently-abled individuals, and women in critical stages of pregnancy should be accompanied at all times to ensure their safety.

The Resort shall NOT be responsible for loss of or damage to personal belongings /vehicles or bodily injury on occasion of any of the following:

Falling of trees and other objects caused by storms, typhoons, and other weather disturbances; Armed robbery; Acts of terrorism or acts of public enemies; Destruction of resort premises by reason of order of competent authority; Acts of God or force majeure; Instances where the guest voluntarily exposes himself to danger; Acts of the guest himself or his company or loss/damage arising from the character of the articles brought to the hotel premises; Explosion of machinery or inflammation of explosive substances when the Resort has secured such machinery with due diligence and the explosive substances kept in a safe place; Emanations from tubes, canals, or sewers when the Resort has constructed precautions suitable to the place; and Other analogous causes.

(Note: The foregoing is based on the Civil Code of the Philippines specifically Articles 1998 to 2002 (on necessary deposits and responsibilities of hotels or inns); Article 2191 (on responsibility of proprietors); and the Doctrine of Assumption of Risk.