

## **TERMS AND CONDITIONS**

### **RATES**

Rates are per room per night for two persons and subject to 10% service charges and prevailing government taxes. Rates and government tax are subject to change without notice. Please note that a change in length and/or dates of stay may result in a rate change. Extra persons are charged at P4500 per person per night. Children 8 years and under are free with parents.

### **RESERVATIONS DEPOSIT AND GUARANTEED BOOKINGS**

All reservations require a 50% down payment to guarantee the booking. This 50% deposit is non-refundable in case of any cancellation. The deposit will be deducted from your final bill upon checkout.

All bookings within 30 days of arrival are subject to a 50% non-refundable deposit at the time of booking.

For those bookings that are not guaranteed we will contact you by phone and/or email informing you that another party is interested in your reserved room. If we are unable to contact you we will release the room to the interested party. All non-guaranteed bookings will be released 30 days prior to scheduled arrival date.

### **PEAK SEASON**

For bookings during peak dates a 20% surcharge on the room rate will be applied:

#### **2008**

21-31 December (Christmas)

#### **2009**

1-6 January (new year)

26-31 January (Chinese New Year)

8 -13 April (Easter Holy Week)

29 April-5 May (golden week)

12-17 August (Japanese Obon)

1-7 October (Korean Chu Seuk)

23-31 December (Christmas)

#### **2010**

1-6 January (new year)

14-19 February (Chinese New Year)

29 March - 4 April (Easter Holy Week)

29 April-5 May (golden week)

12-17 August (Japanese Obon)

15-22 September (Korean Chu Seuk)

21-31 December (Christmas)

## **LEGAL AUTHORITY**

You warrant that you are at least 18 years of age and possess the legal authority to enter into the contract constituted by your acceptance of these Terms & Conditions. You further warrant that you will be financially responsible for all reservations made by you or on your account for you, whether authorized by you or not. For any reservations or other services for which fees may be charged, you agree to abide by the terms or conditions of supply including without limitation payment of all moneys due under such terms or conditions.

## **PRIVACY POLICY**

Your privacy is important to us and we respect your personal information, i.e. the data obtained from you in connection with the services provided through this Website.

We may use your personal information in the following ways in order to provide you with first class service:

1. To process and confirm your room reservation requests and special services required during your stay;
2. To contact you regarding your enquiries;
3. For marketing purposes, such as sending you updates on our latest offers and promotions;
4. For identification and verification purposes;
5. For our own reference and record;
6. When required or authorized by or under law to disclose the information.

We will not knowingly or intentionally use or share your personal information with third parties in ways unrelated to the purposes aforementioned.

## **MINORS**

We do not intend to nor do we seek to receive information from minors. If a child has provided us with personal information without parental or guardian consent, the parent or guardian should email us to remove the information and unsubscribe them from any promotional contact opportunities. As we cannot distinguish the age of persons who access our website, a blanket privacy policy is applied.